



## **WEEKLY DLI UI PROGRESS 4/9/2020:**

The Montana Department of Labor & Industry (DLI) has received an unprecedented number of unemployment claims, requests for payments, and questions.

Prior to COVID-19, incoming claims and reactivations averaged 557 per week. Between March 15 through and April 3, the weekly average of incoming claims and reactivations had risen to 17,640.

Before March 15<sup>th</sup>, we averaged 8,122 weekly payment requests. Since then, the payment requests have increased to 22,037 per week.

Over 41,000 requests for payment were made in the first two days of this week.

More than 100 DLI employees have been reassigned, or are currently in training, to assist customers via email responses or callbacks or provide operations support for claim processing.

## **FOR THE WEEK ENDING IN 4/3/2020:**

- Over 24,000 UI payments were issued providing benefits to Montanans impacted by COVID-19.
- More than \$7.8M into people's pockets and Montana's economy

We appreciate your continued patience as we work diligently to assist individuals with their Unemployment Claims, issues, and questions.